

**09 NCAC 06C .0212      DISPATCHING SYSTEMS**

- (a) A 911 call dispatching system shall be designed, installed, operated, and maintained to provide for the receipt and retransmission of calls.
- (b) Telecommunicators who receive 911 calls shall have redundant means within the PSAP premises to dispatch calls.
- (c) The failure of any system component or one dispatching means shall not affect the operation of another dispatching means.

*History Note:*      *Authority G.S. 62A-42;*  
                          *Eff. July 1, 2016.*